

**WILMINGTON PUBLIC LIBRARY DISTRICT****IPLAR****IDENTIFICATION (1.1 - 1.31)**

This section is information about the administrative entity. "Administrative Entity" is defined as the agency that is legally established under local or state law to provide public library service to the population of a local jurisdiction. The administrative entity may have a single outlet or it may have more than one outlet (an outlet is a location, whether a central library, branch or bookmobile). The majority of the information in this section is pre-filled. If information needs to be updated, enter the corrected information in the box provided on the next line of the survey.

1.1 ISL Control # [PLSC 151, PLSC 701]	30711
1.2 ISL Branch # [PLSC 151, PLSC 701]	00
1.3a FSCS ID [PLSC 150, PLSC 700]	IL0585
1.3b FSCS_SEQ [PLSC 700]	002
1.4a Legal Name of Library [PLSC 152]	Wilmington Public Library District
1.4b If the library's name has changed, then enter the updated answer here.	
1.5a Facility Street Address [PLSC 153]	201 South Kankakee Street
1.5b If the facility's street address has changed, then enter the updated answer here.	
1.6a Facility City [PLSC 154]	Wilmington
1.6b If the facility's city has changed, then enter the updated answer here.	
1.7a Facility Zip [PLSC 155]	60481
1.7b If the facility's zip code has changed, then enter the updated answer here.	
1.8a Mailing Address [PLSC 157]	201 S Kankakee St
1.8b If the facility's mailing address has changed, then enter the updated answer here.	
1.9a Mailing City [PLSC 158]	Wilmington
1.9b If the facility's mailing city has changed, then enter the updated answer here.	
1.10a Mailing Zip [PLSC 159]	60481
1.10b If the facility's mailing zip code has changed, then enter the updated answer here.	
1.11a Library Telephone Number [PLSC 162]	708-768-1258
1.11b If the telephone number has changed, then enter the updated answer here.	
1.12a Library FAX Number	815-476-7805
1.12b If the fax number has changed, then enter the updated answer here.	
1.13 Website	<a href="http://www.wilmingtonlibrary.org">http://www.wilmingtonlibrary.org</a>

**Library Director's Information**

Please enter the full name, title and e-mail address of the library director.

1.14 Name	Maria F. Meachum
1.15 Title	Director
1.16 Library Director's E-mail	<a href="mailto:mfbmeachum@wilmingtonlibrary.org">mfbmeachum@wilmingtonlibrary.org</a>

**Library Information**

Please provide the requested information about the library type.

1.17a Type of library	District
1.17b If the library type has changed, then enter the updated answer here.	
1.18 Is the main library a combined public and school library?	No
1.19 Does your library contract with another library to RECEIVE ALL your library services?	No

**Contract for Services**

Please provide the full legal name(s) of the library(ies) with which your library contracts for service. If you need more than one line, a new one will appear once text has been entered in the first box.

Number of contracting libraries:

Legal name of library you contract with:

**Administrative Information**

Libraries are required by statute [75 ILCS 5/4-10(5), 75 ILCS 16/30-65(a)(2)] to provide a statement as to any extensions of library service or any changes to the limits or boundaries of library service areas. Most of the information in this section will be pre-filled. If the information is incorrect, please enter the updated information in the box provided on the next line of the survey. If your library has had a population change, you must submit official verification to the Illinois State Library.

1.21a County in which the administrative entity is located [PLSC 161]	Will
1.21b If the administrative entity's county has changed, then enter the updated answer here.	
1.22a Did the administrative entity's legal service area boundaries change during the past year? [PLSC 205]	No
1.23a Population residing in tax base (Use the latest official federal census figure) [PLSC 208]	9,345
1.23b If the population residing in the tax base has had a LEGAL change, then enter the updated answer here.	
1.23c Documentation of legal population change	
1.25a This library is currently a member of what Illinois library system?	RAILS
1.25b If the library's system has changed, then enter the updated answer here.	

**Federal Public Library Criteria**

According to the Institute of Museum and Library Services' Public Library Survey, a public library is an entity that is established under state enabling laws or regulations to serve a community, district, or region, and that provides at least the following:

1. An organized collection of printed or other library materials, or a combination thereof;
2. Paid staff;
3. An established schedule in which services of the staff are available to the public;
4. The facilities necessary to support such a collection, staff, and schedule; and
5. Is supported in whole or in part with public funds.

1.26 Does this library have an organized collection of printed or other library materials, or a combination thereof?	Yes
1.27 Does this library have paid staff?	Yes
1.28 Does this library have an established schedule in which services of the staff are available to the public?	Yes
1.29 Does the library have the facilities necessary to support such a collection, staff, and schedule?	Yes
1.30 Is this library supported in whole or in part with public funds?	Yes
1.31 Does this public library meet ALL the criteria of the PLSC public library definition? [PLSC 203]	Yes

**SERVICE OUTLETS (2.1 - 2.16)**

This section gathers information about the service outlets (centrals, branches, bookmobiles) of your library. Locations can only be added to this survey by State Library staff. If you have a branch or bookmobile and do not see its name listed in question 2.3a, please contact Pat Burg (217-785-1168, pburg@ilsos.gov) so that it can be added.

2.1a Total number of bookmobiles [PLSC 211 & PLSC 712]	0
2.1b Total number of branch libraries [PLSC 210]	0
2.2a Are any of the branch libraries a combined public and school library?	No

**Service Outlet Name**

Location	2.3a Branch or Bookmobile Legal Name [PLSC 702]	2.3b If the outlet's legal name has changed, then enter the updated answer here.	2.3c Was this an official name change?
WILMINGTON P.L.D.	WILMINGTON PUBLIC LIBRARY DISTRICT		

**ISL Control Number**

Location	2.4 ISL Control # [PLSC 701]	2.5 ISL Branch # [PLSC 701]
WILMINGTON P.L.D.	30711	3071100

**Street Address**

Location	2.6a Street Address [PLSC 703]	2.6b If the outlet's street address has changed, then enter the updated answer here.	2.6c Was this a physical location change?
WILMINGTON P.L.D.	201 SOUTH KANKAKEE STREET		

**Address**

Location	2.7a City [PLSC 704]	2.7b If the outlet's city has changed, then enter the updated answer here.	2.8a Zip Code [PLSC 705]	2.8b If the outlet's zip code has changed, then enter the updated answer here.
WILMINGTON P.L.D.	WILMINGTON		60481	

**County & Phone**

Location	2.9a County [PLSC 707]	2.9b If the outlet's county has changed, then enter the updated answer here.	2.10a Telephone [PLSC 708]	2.10b If the outlet's phone number has changed, then enter the updated answer here.
WILMINGTON P.L.D.	Will		8154762834	

**Square Feet**

Location	2.11a Square Footage of Outlet [PLSC 711]	2.11b If the facility's square footage has changed, then enter the updated answer here.	2.11c Indicate the reason for the change/variance in square footage for this annual report as compared to the previous annual report.
WILMINGTON P.L.D.	6,255		

**IDs****Hours and Attendance**

Location	2.12 Total public service hours PER YEAR for this service outlet [PLSC 713]	2.13 Total number of weeks, during the fiscal year, this service outlet was open for service to the public [PLSC 714]	2.14 Total annual attendance/visits in the outlet	2.15 Number of Weeks an Outlet Closed Due to COVID-19	2.16 Number of Weeks an Outlet Had Limited Occupancy Due to COVID-19
WILMINGTON P.L.D.	2,170	52	27,597	0	0

**ANNUAL REPORT DATA (3.1 - 3.7)**

Please enter the time period covered by this annual report and the name and contact information for the person preparing the report. The report period should cover the time from the end of the previous IPLAR through the end of your most current fiscal year. If your library switched to a new fiscal year during the latest period, this may mean that your report needs to cover more or less than a twelve (12) month period.

3.1 Fiscal Year Start Date (mm/dd/year) [PLSC 206]	07/01/2020
3.2 Fiscal Year End Date (mm/dd/year) [PLSC 207]	06/30/2021
3.3 Number of months in this fiscal year	12
3.4 Name of person preparing this annual report	Maria Meachum
3.5 Telephone Number of Person Preparing Report	815-476-2834
3.6 FAX Number	815-476-7805
3.7 E-Mail Address	mfbmeachum@wilmingtonlibrary.org

**REFERENDA (4.1 - 4.7)**

Please enter information regarding any referenda the library was involved in during the fiscal year report period. A referendum requires a question be submitted to the voters at an election held under the general election law. Examples are: bond issue, district establishment, tax increase.

4.1a Was your library involved in a referendum during the fiscal year reporting period?	No
---	----

**Referendum 1**

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

**Referendum 2**

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

**Referendum 3**

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

**Referendum 4**

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

**Referendum 5**

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

**CURRENT LIBRARY BOARD (5.1 - 5.13)**

Please report the number of board seats and the number of vacancies. Be sure to provide current board member information; including name, position, telephone number, e-mail address, home address, and term expiration date. If there are vacancies, please explain.

All personal identifying information is FOIA exempt and will NOT be released to the public. The only information that the Illinois State Library will release upon request is the board member name, trustee position and term expiration date.

Report the most current information available.

5.1 Total number of board seats	7
5.2 Total number of vacant board seats	0
5.2b Please explain	
5.3 This public library board of trustees attests that the current board is legally established, organized, and the terms of office for library trustees are all unexpired.	Yes

**First Member**

5.5 Name	Mary Smith
5.6 Trustee Position	President
5.7 Present Term Ends (mm/year)	05/2021
5.8 Telephone Number	815-476-██████
5.9 E-mail Address	wpldboard@wilmingtonlibrary.org
5.10 Home Address	██████████.
5.11 City	Wilmington
5.12 State	IL
5.13 Zip Code	60481

**Second member**

5.5 Name	Mary Fitzsimmons
5.6 Trustee Position	Other
5.7 Present Term Ends (mm/year)	05/2023
5.8 Telephone Number	815-██████
5.9 E-mail Address	wpldboard@wilmingtonlibrary.org
5.10 Home Address	██████████.
5.11 City	Wilmington
5.12 State	IL
5.13 Zip Code	60481

**Third member**

5.5 Name	Pamela Clennon
5.6 Trustee Position	Treasurer
5.7 Present Term Ends (mm/year)	05/2021
5.8 Telephone Number	815-██████
5.9 E-mail Address	wpldboard@wilmingtonlibrary.org
5.10 Home Address	██████████
5.11 City	Wilmington
5.12 State	IL

<b>5.13 Zip Code</b>	<b>60481</b>
----------------------	--------------

<b>Fourth member</b>	
<b>5.5 Name</b>	<b>Rebecca Quigley</b>
<b>5.6 Trustee Position</b>	Secretary
<b>5.7 Present Term Ends (mm/year)</b>	<b>05/2021</b>
<b>5.8 Telephone Number</b>	<b>815-</b> [REDACTED]
<b>5.9 E-mail Address</b>	<b>wpldboard@wilmingtonlibrary.org</b>
<b>5.10 Home Address</b>	[REDACTED]
<b>5.11 City</b>	<b>Wilmington</b>
<b>5.12 State</b>	<b>IL</b>
<b>5.13 Zip Code</b>	<b>60481</b>

<b>Fifth member</b>	
<b>5.5 Name</b>	<b>Christine Reigh</b>
<b>5.6 Trustee Position</b>	Other
<b>5.7 Present Term Ends (mm/year)</b>	<b>05/2023</b>
<b>5.8 Telephone Number</b>	<b>815-</b> [REDACTED]
<b>5.9 E-mail Address</b>	<b>wpldboard@wilmingtonlibrary.org</b>
<b>5.10 Home Address</b>	[REDACTED]
<b>5.11 City</b>	<b>Wilmington</b>
<b>5.12 State</b>	<b>IL</b>
<b>5.13 Zip Code</b>	<b>60481</b>

<b>Sixth member</b>	
<b>5.5 Name</b>	<b>Diana Zolecki-Browning</b>
<b>5.6 Trustee Position</b>	Vice-President
<b>5.7 Present Term Ends (mm/year)</b>	<b>05/2023</b>
<b>5.8 Telephone Number</b>	<b>815-</b> [REDACTED]
<b>5.9 E-mail Address</b>	<b>wpldboard@wilmingtonlibrary.org.</b>
<b>5.10 Home Address</b>	[REDACTED]
<b>5.11 City</b>	<b>Wilmington</b>
<b>5.12 State</b>	<b>IL</b>
<b>5.13 Zip Code</b>	<b>60481</b>

<b>Seventh member</b>	
<b>5.5 Name</b>	<b>Carrie Rezabek</b>
<b>5.6 Trustee Position</b>	Other
<b>5.7 Present Term Ends (mm/year)</b>	<b>05/2023</b>
<b>5.8 Telephone Number</b>	<b>815-</b> [REDACTED]
<b>5.9 E-mail Address</b>	<b>wpldboard@wilmingtonlibrary.org</b>
<b>5.10 Home Address</b>	[REDACTED]
<b>5.11 City</b>	<b>Wilmingtonlibrary.org</b>

5.12 State	IL
5.13 Zip Code	60481

**Eighth member**

5.5 Name	
5.6 Trustee Position	
5.7 Present Term Ends (mm/year)	
5.8 Telephone Number	
5.9 E-mail Address	
5.10 Home Address	
5.11 City	
5.12 State	
5.13 Zip Code	

**Ninth member**

5.5 Name	
5.6 Trustee Position	
5.7 Present Term Ends (mm/year)	
5.8 Telephone Number	
5.9 E-mail Address	
5.10 Home Address	
5.11 City	
5.12 State	
5.13 Zip Code	

**FACILITY/FACILITIES (6.1-6.3b)**

Please provide the requested information about the library's facilities.

6.1 Does the library address the environmental needs of patrons on the autism spectrum?	Yes
6.1b If so, please describe	removed fluorescent lighting. Signage for autism collection.
6.2 Total Number of Meeting Rooms	1
6.2b Total number of times meeting room(s) used by the public during the fiscal year	-1 Unknown
6.3 Total Number of Study Rooms	0
6.3b Total number of times study room(s) used by the public during the fiscal year	0

**Capital Needs Assessment**

**ASSETS AND LIABILITIES (7.1 - 7.13)**

The below sections request information regarding property, fiscal accumulations and outstanding liabilities. These sections are required by statute [ 75 ILCS 5/4-10, 75 ILCS 16/30-65] to be included in the annual report. Please provide the requested information in each section.

**Property**

Libraries are required by statute [75 ILCS 5/4-10(4), 75 ILCS 16/30-65(a)(3)] to provide a statement as to property acquired through legacy, purchase, gift or otherwise. Please provide this information in the section below.

7.1 What is the estimated current fair market value for the library's real estate (land and	\$2,000,000
---	-------------

buildings including garages, sheds, etc.)?	
7.2 During the last fiscal year, did the library acquire any real and/or personal property?	No

**IF YES, how much of the property was acquired through the following options? (Enter dollar amount for each option 7.3-7.6 that applies)**

7.3 Purchase	
7.4 Legacy	
7.5 Gift	
7.6 Other	
7.7 Provide a general description of the property acquired.	

**Fiscal Accumulations**

Libraries are required by statute [75 ILCS 5/4-10(7), 75 ILCS 16/30-65(a)(4)] to provide a statement as to the amount of any fiscal accumulations and the reasons for the accumulations. Please provide this information in the section below.

7.8 Does your library have fiscal accumulations (reserve funds, outstanding fund balances, etc.)?	Yes
7.9 IF YES, then provide a statement that details the dollar amount(s) and the reason(s) for the fiscal accumulations.	Special Reserve fund \$21,584

**Liabilities**

Libraries are required by statute [75 ILCS 5/4-10(8), 75 ILCS 16/30-65(a)(5)] to provide a statement as to any outstanding liabilities, including for bonds still outstanding. Please provide this information in the section below.

7.10 Does your library have any outstanding liabilities including bonds, judgments, settlements, etc.?	No
--	----

**OPERATING RECEIPTS BY SOURCE (8.1 - 8.21)**

Libraries are required by statute [75 ILCS 5/4-10(1)(9), 75 ILCS 16/30-65(a)(6)] to provide an itemized statement of operating receipts. "Operating receipts" are the monies received and utilized during the library's fiscal year to support the provision of ongoing, day-to-day library services. Only include funds received during the report period. If the library was awarded a grant, but only received part of the funds during the report period, report only the portion of the grant received, not the whole amount of the grant.

Exclude revenue for major capital expenditures, contributions to endowments, revenue passed through to another agency, funds unspent in previous fiscal years (e.g. carryover), and tax anticipation warrants.

**NOTE: Round answers to the nearest whole dollar.**

**Local Government**

This includes all local government funds designated by the community, district, or region and available for expenditure by the public library. For example, include receipts from: local property taxes (library taxes), impact fees (IL Highway Code), the Mobile Home Local Services Tax Act. Do not include the value of any contributed or in-kind services or the value of any gifts and donations, library fines, fees, or grants. Do not include state, federal, and other funds passed through local government for library use. Report these funds with state government revenue or federal government revenue, as appropriate.

8.1 Local government [PLSC 300] (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, except capital income from bond sales which must be reported in 12.1a only)	\$687,661
8.1a Is this library's annual tax levy/fiscal appropriation subject to tax caps [the Property Tax Extension Limitation Law, 35 ILCS 200/18-185, et seq.]?	Yes
8.1b Local government funds for the ensuing or upcoming/current fiscal year (includes all local government funds designated by the community, district, or region and available for expenditure	\$704,253



by the public library, except capital income from bond sales.)

### State Government

These are all funds distributed to public libraries by state government for expenditure by the public libraries, except for federal money distributed by the state. This includes funds from such sources as penal fines, license fees, and mineral rights.

**Note:** If operating revenue from consolidated taxes is the result of state legislation, the revenue should be reported under state revenue (even though the revenue may be from multiple sources).

If you are not sure if funds you received through the State of Illinois are federal or state funds, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).

8.2 Per capita grant	\$11,681
8.3 Equalization aid grant	\$0
8.4 Personal property replacement tax	\$22,583
8.5 Other State Government funds received	\$0
8.6 If Other, please specify	
8.7 Total State Government Funds (8.2 + 8.3 + 8.4 + 8.5) [PLSC 301]	\$34,264

### Federal Government

This includes all federal government funds distributed to public libraries for expenditure by the public libraries, including federal money distributed by the State of Illinois (e.g., LSTA grants paid directly to your library).

If you are unsure if the funds you received through the State of Illinois were federal or state funds, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).

8.8 LSTA funds received	\$0
8.9 E-Rate funds received	\$0
8.10 Other federal funds received <sup>1</sup>	\$36,867
8.11 If Other, please specify	
8.12 Total Federal Government Funds (8.8 + 8.9 + 8.10) [PLSC 302]	\$36,867

### Other Income

This is all operating revenue other than that reported under local, state, and federal funds. Include, for example, monetary gifts and donations received in the current year, interest, library fines, fees for library services, or grants. Do not include the value of any contributed or in-kind services or the value of any non-monetary gifts and donations.

8.13 Monetary Gifts and Donations	\$4,111
8.14 Other receipts intended to be used for operating expenditures	\$22,637
8.15 TOTAL all other receipts (8.13 + 8.14) [PLSC 303]	\$26,748
8.16 Other non-capital receipts placed in reserve funds	\$0

### Total Operating Receipts

8.17 TOTAL receipts ( 8.1 + 8.7 + 8.12 + 8.15) [PLSC 304]	\$785,540
---	-----------

### Safeguarding of Library Funds

This section requests information to verify that libraries meet the statutory required minimum level of insurance for library funds [75 ILCS 5/4-9 and 75 ILCS 16/30-45(e)]. According to these statutes, "the library shall provide the Illinois State Library a copy of the library's certificate of insurance at the time the library's annual report is filed."

For municipalities of less than 500,000 population, 75 ILCS 5/4-9 requires that the bond be "...not less than 50% of the total funds received by the library in the last fiscal year..." or the insurance policy or other insurance instrument's coverage "...shall be in an amount at least equal to 50% of the average amount of the library's operating fund from the prior 3 fiscal years."

For public library districts, 75 ILCS 16/30-45(e) requires that the bond be "...based upon a minimum of 50% of the total funds received by the district in the last previous fiscal year..." or the insurance policy or other insurance instrument's coverage "... shall be in an amount at least equal to 50% of the average amount of the district's operating fund from the prior 3 fiscal years."

8.18a The library safeguards its funds using which option?	Surety Bond
8.18b Proof of Certificate of Insurance for Library Funds	-1 Have Surety Bond
8.19 What is the coverage amount of either the surety bond OR the insurance policy/insurance instrument?	\$400,000
8.20 Is the amount of the surety bond, insurance policy or other insurance instrument in compliance with library law?	Yes
8.21 The designated custodian of the library's funds is:	Library Treasurer

#### OPERATING EXPENDITURES BY CATEGORY (9.1 - 11.2)

Libraries are required by statute [75 ILCS 5/4-10(2), 75 ILCS 16/30-65(a)(6)] to provide an itemized statement as to how operating revenues have been expended during the fiscal year report period. "Operating expenditures" are the current and recurrent costs necessary to support the provision of library services.

**Include:** Significant costs, especially benefits and salaries, that are paid by other taxing agencies (government agencies with the authority to levy tax) "on behalf of" the library may be included if the information is available to the reporting agency. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included.

**Exclude:** Do not report the value of free items, estimated costs, and capital expenditures.

**NOTE:** Round answers to the nearest whole dollar.

#### STAFF EXPENDITURES (9.1-9.3)

This section gathers information on staff benefits and salaries. If the information is available, include benefits and salaries for staff that are paid by other taxing agencies (government agencies with the authority to levy tax) "on behalf of" the library.

**NOTE:** Round answers to the nearest whole dollar.

9.1 Salaries and wages for all library staff [PLSC 350]	\$420,441
9.2a Fringe benefits, for all library staff, paid for from either the library's or the municipal corporate authority's appropriation [PLSC 351]	\$80,038
9.3 Total Staff Expenditures (9.1 + 9.2) [PLSC 352]	\$500,479

#### COLLECTION EXPENDITURES (10.1 - 10.4)

Include expenditures for all materials in all formats (e.g., print, microform, electronic) whether purchased, leased or licensed. Exclude charges or fees for interlibrary loans and expenditures for document delivery.

**NOTE:** Round answers to the nearest whole dollar.

10.1 Printed Materials (books, newspapers, etc.) [PLSC 353]	\$43,747
---	----------

10.2 Electronic Materials (e-books, databases, etc.) [PLSC 354]	\$19,326
10.3a Other Materials (CDs, DVDs, video games, etc.) [PLSC 355]	\$20,136
10.3b Please provide an explanation of the other types of material expenditures.	hotspots, dvds, cds, videogames, launchpads, playaways
10.4 TOTAL Collection Expenditures (10.1 + 10.2 + 10.3) [PLSC 356]	\$83,209

#### OTHER OPERATING EXPENDITURES (11.1 - 11.2)

This includes all expenditures other than those reported for Staff Expenditures and Collection Expenditures. Exclude purchases of major fixed assets, which should be reported in capital expenditures (12.7).

**NOTE: Round answers to the nearest whole dollar.**

11.1 All other operating expenditures not included above (supplies, utilities, legal fees, etc.) [PLSC 357]	\$195,872
11.2 TOTAL operating expenditures (9.3 + 10.4 + 11.1) [PLSC 358]	\$779,560

#### CAPITAL REVENUE AND EXPENDITURES (12.1 - 12.7)

This section gathers information on capital revenue and expenditures. Provide information for funds received and spent during the fiscal year report period only. If the library was awarded a grant, but only received part of the funds during the report period, report only the amount of the funds received, not the entire grant award.

##### Capital Revenue

Include funds received during the fiscal year report period for: site acquisitions; new building(s); additions to or renovations of existing buildings; furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; computer hardware and software used to support library operations, to link to networks, or to run information products; new vehicles; or other one-time major projects.

Exclude revenue for: replacement and/or repair of existing furnishings and equipment, regular purchase of library materials, investments for capital appreciation, income passed through to another agency (e.g., fines), and funds unspent in previous fiscal year (e.g., carryover).

**NOTE: Round answers to the nearest whole dollar.**

12.1a Local Government: Capital Income from Bond Sales	\$0
12.1b Local Government: Other	\$0
12.1c Total Local Government (12.1a + 12.1b) [PLSC 400]	\$0
12.2 State Government [PLSC 401]	\$0
12.3 Federal Government [PLSC 402]	\$0
12.4 Other Capital Revenue [PLSC 403]	\$0
12.5 If Other, please specify	0
12.6 Total Capital Revenue (12.1c + 12.2 + 12.3 + 12.4) [PLSC 404]	\$0

##### Capital Expenditures

Include funds expended during the fiscal year report period for: site acquisitions; new building(s); additions to or renovations of existing buildings; furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; computer hardware and software used to support library operations, to link to networks, or to run information products; new vehicles; or other one-time major projects.

Exclude expenditures for: replacement and/or repair of existing furnishings and equipment, regular purchase of library materials, investments for capital appreciation, income passed through to another agency (e.g., fines), and funds unspent in previous fiscal year

(e.g., carryover).

**NOTE: Round answers to the nearest whole dollar.**

<b>12.7 Total Capital Expenditures [PLSC 405]</b>	<b>\$20,016</b>
---	-----------------

**PERSONNEL (13.1 - 13.46)**

Include all positions funded in the library's budget whether those positions are filled or not. Report position figures as of the last day of the fiscal year. Include only paid employees. Do NOT include volunteers.

Report personnel in the appropriate categories based on the type of library work being performed rather than on an employee's educational qualifications.

The FTE (full-time equivalent/employee) calculator utilizes the IMLS/PLSC national standard for a full-time work week as 40 hours per week. Illinois libraries should report each staff member's hours per week based on the number of hours worked. If your library considers 35-39+ hours per week as a full-time work week, then report using those figures. DO NOT inflate the hours your library considers as a full-time work week in order to force the resulting calculation to equal 1 FTE. For national comparison purposes, your library must report the total hours per week based on your local standard. For example, for an Illinois library that considers 37.5 hours per week as a full-time work week, the FTE calculation reported nationally will be .9375 or .94 rather than 1.00.

**Group A**

This category includes all LIBRARIANS with MASTER'S DEGREES from an American Library Association (ALA) ACCREDITED program of Library and Information Studies. Another row will automatically appear once data is entered in the current row.

Summary	3	3	\$76.30	120.00
	<b>13.1 Position Title</b>	<b>13.2 Primary Work Area</b>	<b>13.3 Hourly Rate</b>	<b>13.4 Total Hours/Week</b>
	Director	Library Director	\$33.15	40.00
	Adult Services Manager	Adult Services	\$21.04	40.00
	Tech Services Manager	Cataloging	\$22.11	40.00

**Group A Total**

<b>13.5 Total Group A: FTE ALA-MLS (13.4 / 40) [PLSC 250]</b>	<b>3.00</b>
---	-------------

**Group A hidden group hours**

**Group B**

This category includes other librarians. Include employees with the TITLE of LIBRARIAN who either have other types of library education (non-American Library Association (ALA) accredited library degrees; undergraduate library science majors or minors) OR do paid work that usually requires professional training and skill in the theoretical or scientific aspects of library work, or both, as distinct from its mechanical or clerical aspects. Another row will automatically appear once data is entered in the current row.

Summary	2	2	\$40.67	70.00	
	<b>13.6 Position Title</b>	<b>13.7 Primary Work Area</b>	<b>13.8 Education Level</b>	<b>13.9 Hourly Rate</b>	<b>13.10 Total Hours/Week</b>
	Circulation Manager	Circulation	Bachelor's Degree: No library science	\$22.41	40.00
	Youth Services Manager	Children's Services	Bachelor's Degree: No library science	\$18.26	30.00

**Group B Total**

<b>13.11 Total Group B: FTE Other Librarians (13.10/40)</b>	<b>1.75</b>
---	-------------

<b>13.12 Total FTE Librarians (13.5 + 13.11) [PLSC 251]</b>	<b>4.75</b>
---	-------------

**Group C**

This category includes full-time and part-time professional staff without the title of librarian and administrative support specialists (personnel director, business manager, public relations, other non-library specialists), information technology professionals (IT director, webmaster) and other technical and clerical employees.

<b>13.13 Total hours worked in a typical week by all Group C employees</b>	<b>230.00</b>
<b>13.14 Minimum hourly rate actually paid</b>	<b>\$12.00</b>
<b>13.15 Maximum hourly rate actually paid</b>	<b>\$18.40</b>
<b>13.16 Total FTE Group C employees (13.13 / 40)</b>	<b>5.75</b>

**Group D**

This category includes full-time and part-time pages or shelvees.

<b>13.17 Total hours worked in a typical week by all Group D employees</b>	<b>20.00</b>
<b>13.18 Minimum hourly rate actually paid</b>	<b>\$12.00</b>
<b>13.19 Maximum hourly rate actually paid</b>	<b>\$12.00</b>
<b>13.20 Total FTE Group D employees (13.17 / 40)</b>	<b>0.50</b>

**Group E**

This category includes full-time and part-time building maintenance, security or plant operation employees.

<b>13.21 Total hours worked in a typical week by all Group E employees</b>	<b>8.00</b>
<b>13.22 Minimum hourly rate actually paid</b>	<b>\$12.00</b>
<b>13.23 Maximum hourly rate actually paid</b>	<b>\$12.00</b>
<b>13.24 Total FTE Group E employees (13.21 / 40)</b>	<b>0.20</b>
<b>13.25 Total FTE Other Paid Employees from Groups C, D, and E (13.16 + 13.20 + 13.24) [PLSC 252]</b>	<b>6.45</b>
<b>13.26 Total FTE Paid Employees (13.12 + 13.25) [PLSC 253]</b>	<b>11.20</b>

**Librarian Vacancies**

Include only those budgeted librarian positions vacant on the last day of this fiscal year for which there was an active search while the position remained vacant. Another row will automatically appear once data is entered in the current row.

Summary							
	<b>13.27 Position Title</b>	<b>13.28 Primary Work Area</b>	<b>13.29 Education Level</b>	<b>13.30 Total Hours/Week</b>	<b>13.31 Number of Weeks Vacant during report period.</b>	<b>13.32 Annual Salary Range Minimum</b>	<b>13.33 Annual Salary Range Maximum</b>

**Newly Created Librarian Positions**

Include any newly created librarian positions which were created during the fiscal year reporting period. Another row will automatically appear once data is entered in the current row.

Summary						
	<b>13.34 Position Title</b>	<b>13.35 Primary Work Area</b>	<b>13.36 Education Level</b>	<b>13.37 Total Hours/Week</b>	<b>13.38 Current Status: Filled or</b>	<b>13.39 Date Filled (mm/year, if</b>

					Unfilled	applicable)
--	--	--	--	--	----------	-------------

**Eliminated Librarian Positions**

An eliminated librarian position is one that was budgeted for during the previous fiscal year period but was not in the budget for the current report period. Another row will automatically appear once data is entered in the current row.

Summary	13.40 Position Title	13.41 Primary Work Area	13.42 Education Level	13.43 Total Hours/Week	13.44 Date Eliminated (mm/year)	13.45 Last Annual Salary Paid	13.46 Reason Eliminated

**LIBRARY VISITS (14.1 - 14.1a)**

This section collects information on the number of library visits. This is prefilled, based on the answer from Section 2.14.

<b>14.1 Total annual visits/attendance in the library [PLSC 501]</b>	<b>43,791</b>
<b>14.1a Library Visits Reporting Method [PLSC 501a]</b>	Annual Count

**PROGRAMS, ACTIVITIES & ATTENDANCE (15.1 - 15.39a)****Synchronous Programs:**

A program is any planned event which introduces the group attending to any of the broad range of library services or activities or which directly provides information to participants. Programs may cover use of the library, library services, or library tours. Programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need. Examples of these types of programs include film showings; lectures; story hours; literacy, English as a second language, citizenship classes; and book discussions.

Count all programs, whether held on- or off-site, or held virtually as a group that are sponsored or co-sponsored by the library. Exclude programs

sponsored by other groups that use library facilities. If programs are offered as a series, count each program in the series. For example, a film series offered once a week for eight weeks should be counted as eight programs.

Exclude library activities delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, resume writing assistance, homework assistance, and mentoring activities.

**Note:** For more information, please refer to the Counting Opinions login screen for links to: "Guidance for Programs: Live Virtual and Recorded", "How to Count Programs and Activities", and "Virtual Programming Guidelines".

**Self-Directed Activities:**

A self-directed activity is any planned event for which the patron can participate on their own (instead of at a designated time with a group). Registration is not required. A staff member may monitor the activity, but may or may not directly interact with the participants. Examples of these types of events include drop-in craft sessions, take and make kits, library scavenger hunts (when not done as part of a group), etc.

Count all self-directed activities, whether held on- or off-site, that are sponsored or co-sponsored by the library. Exclude activities sponsored by other groups that use library facilities. If activities are offered as a series, count each activity in the series.

**Note:** For more information, please refer to the Counting Opinions login screen for links to: "Guidance for Programs: Live Virtual and Recorded", "How to Count Programs and Activities", and "Virtual Programming Guidelines".

	<b>15.1 Synchronous Programs (All Group Programs by Age)</b>	<b>15.2 Attendance</b>	<b>15.3 Self Directed Activities</b>	<b>15.4 Self Directed Activity Participants</b>
Children (0-5)				
Children (6-11)				
Children's Total				
Young Adults (12-18)	7	38	58	912
Adults (19 and older)				
General Interest	8	72	42	1,171
Total	39	336	315	8,752

**Onsite, Offsite and Virtual (All Group Programs by Type)**

	<b>15.29 Program Sessions</b>	<b>15.30 Program Attendance</b>
Synchronous In-Person Onsite Program Sessions		
Synchronous In-Person Offsite Program Sessions		
Synchronous Virtual Program Sessions		
Total		

**Asynchronous Virtual Presentations (Subset of Self-Directed Activities)**

<b>15.37 Total Number of Asynchronous (Virtual) Program Presentations [PLSC 620]</b>	
<b>15.38 Total Views of Asynchronous (Virtual) Program Presentations [PLSC 630]</b>	

**Special Programming**

<b>15.39a Did the library provide any special programming for patrons on the autism spectrum?</b>	No
---	----

**REGISTERED USERS (16.1 - 16.4)**

**This section collects information about the number of resident and non-resident library users. A registered user is a library user who has applied for and received an identification number or card from the public library that has established conditions under which the user may borrow library materials and gain access to other library resources.**

**Note: Files should have been purged within the past three (3) years.**

<b>16.1 Total Number of Unexpired Resident Cards</b>	<b>3,523</b>
<b>16.2a Total Number of Unexpired Non-resident Cards</b>	<b>0</b>
<b>16.2a (1) Of the total in 16.2a, how many Cards for Kids Act cards were issued?</b>	<b>0</b>
<b>16.2a (2) Of the total in 16.2a, how many Disabled Veterans cards were issued?</b>	<b>0</b>
<b>16.2b What was the total amount of the fees collected from the sale of non-resident cards during the past fiscal year?</b>	<b>\$0.00</b>
<b>16.3 Total Number of Registered Users (16.1 + 16.2a) [PLSC 503]</b>	<b>3,523</b>
<b>16.4 Is your library's registered user/patron file purged a minimum of one time every three years?</b>	Yes



**RESOURCES OWNED (17.1 - 17.9)**

Libraries are required by statute [75 ILCS 5/4-10(3), 75 ILCS 16/30-65(a)(6)] to provide a statement as to the number and character of items in the library's collection available for use as of the last day of the fiscal year report period.

This section of the survey collects data on selected types of materials. It does not cover all materials (i.e., microforms, loose sheet music, maps, and pictures) for which expenditures are reported under Print Materials Expenditures, Electronic Materials Expenditures, and Other Material Expenditures. Under this category report only items the library has acquired as part of the collection and cataloged, whether purchased, lease, licensed, or donated as gifts that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.

For guidance in counting electronic materials, please reference the following guide: [Counting Electronic Materials for the IPLAR](#)

17.1 Print Materials [PLSC 450]	36,450
17.2 Current Print Serial Subscriptions	38
17.3 Total Print Materials (17.1+17.2)	36,488
17.4 E-books Held at end of the fiscal year [PLSC 451]	95,759
17.5a Audio Recordings: Physical Units Held at end of the fiscal year [PLSC 452]	3,465
17.5b Audio Recordings: Downloadable Units Held at end of the fiscal year [PLSC 453]	33,510
17.6a DVDs/Videos: Physical Units Held at end of the fiscal year [PLSC 454]	7,478
17.6b DVDs/Videos: Downloadable Units Held at end of the fiscal year [PLSC 455]	880
17.6c Other Circulating Physical Items [PLSC 462]	
17.6d Total Physical Items in Collection [PLSC 461]	

**Electronic Collections**

Report the number of electronic collections. An electronic collection is a collection of electronically stored data or unit records (facts, bibliographic data, abstracts, texts, photographs, music, video, etc.) with a common user interface and software for the retrieval and use of the data. An electronic collection may be organized, curated and electronically shared by the library, or rights may be provided by a third party vendor. An electronic collection may be funded by the library, or provided through cooperative agreement with other libraries, or through the State Library. Do not include electronic collections that are provided by third parties and freely linked to on the web.

Electronic Collections do not have a circulation period, and may be retained by the patron. Remote access to the collection may or may not require authentication. Unit records may or may not be included in the library's catalog; the library may or may not select individual titles. Include electronic collections that are available online or are locally hosted in the library.

**Note:** The data or records are usually collected with a particular intent and relate to a defined topic.

Report the number of electronic collections acquired through curation, payment or formal agreement, by source of access.

17.7 Local/Other Cooperative agreements [PLSC 456]	18
17.8 State (state government or state library) [PLSC 457]	16
17.9 Total Electronic Collections (17.7 + 17.8) [PLSC 458]	34

**USE OF RESOURCES (18.1 - 18.17)**

Libraries are required by statute [75 ILCS 5/4-10(3), 75 ILCS 16/30-65(a)(6)] to provide a statement as to the number and character of items circulated by the library. Report for the library's entire fiscal year.

18.1 Number of adult materials loaned	31,124
18.2 Number of young adult materials loaned	3,696
18.3 Number of children's materials loaned [PLSC 551]	15,038
18.4 Total number of materials loaned (18.1 + 18.2 + 18.3)	49,858

**Report circulation, including renewals, by the material types below.**

For guidance in counting electronic content circulation and usage, please reference the following guide: [Reporting Electronic Item Usage for the IPLAR](#)

18.5 Books- Physical	29,003
18.6 Videos/DVDs- Physical <sup>2</sup>	16,986
18.7 Audios (include music)- Physical	1,244
18.8 Magazines/Periodicals- Physical	695
18.9 Other Items- Physical [PLSC 561]	1,959
18.10 Physical Item Circulation (18.5-18.9) [PLSC 553]	49,887
18.11 Use of Electronic Materials [PLSC 552]	7,855
18.12 Total Circulation of Materials (18.10+18.11) [PLSC 550]	57,742
18.13 Successful Retrieval of Electronic Information [PLSC 554]	3,638
18.14 Electronic Content Use (18.11+18.13) [PLSC 555]	11,493
18.15 Total Collection Use (18.10+18.11+18.13) [PLSC 556]	61,380
18.16 Interlibrary Loans Provided TO other libraries [PLSC 575]	9,680
18.17 Interlibrary Loans Received FROM other libraries [PLSC 576]	6,554

**PATRON SERVICES (19.1-19.2)**

This section gathers information on services the library provides to its patrons. Please fill in the information requested.

**Reference Transactions**

Reference Transactions are information consultations in which library staff recommend, interpret, evaluate, and/or use information resources to help others to meet particular information needs.

A reference transaction includes information and referral service as well as unscheduled individual instruction and assistance in using information sources (including web sites and computer-assisted instruction). Count Readers Advisory questions as reference transactions.

**NOTE:** It is essential that libraries do not include directional transactions in the report of reference transactions. Directional transactions include giving instruction for locating staff, library users, or physical features within the library. Examples of directional transactions include, "Where is the reference librarian? Where is Susan Smith? Where is the rest room? Where are the 600s? Can you help me make a photocopy?"

If an annual count is not available, then select a typical week and multiply by 52 to estimate the annual count.

19.1 Total Annual Reference Transactions [PLSC 502]	826
19.1a Reference Transactions Reporting Method [PLSC 502a]	Annual Count

**One-on-One Tutorials**

**One-on-one tutorials are when a staff member spends a considerable amount of time tutoring or teaching a patron on a specific subject. Note that these are different from programs, which are put on for a group, and reference transactions, which are limited to information consultations (see definition above).**

<b>19.2 Total Annual One-on-One Tutorials</b>	<b>-1 Unknown</b>
---	-------------------

**AUTOMATION (20.1 - 20.5)**

**This section is collecting information about automation technology in your library. Please provide the requested information below.**

<b>20.1 Total number of ALL computers in the library</b>	<b>32</b>
<b>20.2 Total number of PUBLIC USE (Internet and non-Internet accessible) computers in the library)</b>	<b>8</b>
<b>20.3 Is your library's catalog automated?</b>	Yes
<b>20.4 Is your library's catalog accessible via the web?</b>	Yes
<b>20.5 Does your library have a telecommunications messaging device for the hearing impaired?</b>	No

**INTERNET (21.1 - 21.9)**

**This section collects information about internet services in the library facility. Please provide the requested information below.**

<b>21.1 Does your library have Internet access?</b>	Yes
<b>21.2a What is the maximum speed of your library's Internet connection? (Select one)</b>	Other (specify)
<b>21.2b If Other, please specify</b>	<b>Gig Speed</b>
<b>21.3 What is the monthly cost of the library's internet access?</b>	<b>\$134</b>
<b>21.4 Number of Internet Computers Available for Public Use [PLSC 650]</b>	<b>6</b>
<b>21.5 Number of Uses (Sessions) of Public Internet Computers Per Year [PLSC 651]</b>	<b>1,971</b>
<b>21.5a Reporting Method for Number of Uses of Public Internet Computers Per Year [PLSC 651a]</b>	
<b>21.6a Reporting Method for Wireless Sessions [PLSC 652a]</b>	
<b>21.7 Does your library utilize Internet filters on some or all of the public access computers?</b>	No
<b>21.8 Does your library provide instruction (workshops, classes) to patrons on the use of the Internet?</b>	Yes
<b>21.9 Number of website visits or sessions to your library website [PLSC 653] <sup>3</sup></b>	<b>9,086</b> --Select--

**E-RATE (22.1 - 22.3)**

**E-Rate is the commonly used name for the Schools and Libraries Program of the Universal Service Fund, which is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). The program provides discounts to assist schools and libraries in the United States to obtain affordable telecommunications and Internet access.**

<b>22.1 Did your library apply directly for E-rate discounts for the fiscal year?</b>	No
<b>22.3 If NO, why did your library NOT participate in the E-rate program?</b>	<b>We do not filter/CIPA compliance stipulation</b>

**STAFF DEVELOPMENT & TRAINING (23.1 - 23.5)**

This section focuses on staff development and training. Please provide the requested information below.

23.1 How much money did your library spend on staff development and training this fiscal year? (Round answer to the nearest whole dollar.) <sup>4</sup>	\$1,976
23.2 Does the above amount include travel expenses?	Yes
23.3 How many hours of training did employees receive this year? <sup>5</sup>	-1 Unknown
23.4 Does your library provide training to enable staff to better serve their patrons on the autism spectrum?	Yes
23.5 Would you like to receive autism training at your library?	No

**COMMENTS AND SUGGESTIONS (24.1-24.3)**

Please use this section to provide further information about your library and/or comments or suggestions for changes to the IPLAR process. We will use the comments you supply to better represent your data to the Public Library Survey and to help improve future versions of the IPLAR.

24.1 Are there any other factors that may have affected your library's annual report data of which you would like to make us aware?	Covid. We stopped tracking certain numbers for a while because of reduction in hours/ closures etc.
24.2 Are there any unique programs or services your library provided during the report period of which you would like to make us aware?	We built a small 24/7 Smart locker and service building we are very pleased with in response to COVID. Every library should have one! Patrons love it!
24.3 Please provide any comments, suggestions or concerns about the Illinois Public Library Annual Report (IPLAR).	It was really depressing to see all the decreases in numbers this year and while we know it is due to COVID having to compare these numbers to good years is traumatic and difficult to obtain sometimes. eg. Hours open was hard to define. Computer use is way down because we had to tell people no comouters for mot of the year.

**COVID-19 QUESTIONS**

Closed Outlets Due to COVID-19	No
Public Services During COVID-19	Yes
Electronic Library Cards Issued During COVID-19	Yes
Reference Service During COVID-19	Yes
Outside Service During COVID-19	Yes
External WiFi Access Added During COVID-19	Yes
External WiFi Access Increased During COVID-19	Yes
Staff Re-Assigned During COVID-19	No

**PUBLIC LIBRARY DISTRICT SECRETARY'S AUDIT (25.1-25.5)**

Public Library Districts are required by statute [75 ILCS 16/30-65(a)(1),(c)(d)] to submit the Public Library District Secretary's Audit.

**NOTE: If there ARE any errors or discrepancies, please list and explain fully.**

25.1 Were the secretary's records found to be complete and accurate?	Yes
25.2 If NO, please list and explain any errors or discrepancies.	
25.3 First board member completing the audit	Mary Smith
25.4 Second board member completing the audit	Pam Clennon
25.5 Date the Secretary's Audit was completed	08/31/2021

**IPLAR CERTIFICATION**

Please have the library director, board president and board secretary type their names in the boxes provided to certify that they agree with the following statement:

This Illinois Public Library Annual Report (IPLAR) is being filed in accordance with 75 ILCS 5/4-10 (municipal libraries) or 75 ILCS 16/30-65 (public library districts). The undersigned authorized agents for this public library: (1) accept and acknowledge that the appended IPLAR is essentially accurate and correct; (2) transmit the appended IPLAR for review and any subsequent resolution; and, (3) agree that the electronic IPLAR copy submitted to the Illinois State Library shall serve as the official file copy.

	Electronic Signature	Date
Library Director	MARIA MEACHUM	08/31/2021
President	MARY M SMITH	08/31/2021
Secretary	REBECCA QUIGLEY	08/31/2021

**IPLAR SUBMISSION REMINDERS**

Follow these steps for IPLAR submission:

1. Select the "Verify" button located at the top of the screen.
2. Review the form and resolve any required fields or edit checks (they will be highlighted in red). In the case of edit checks, explain pragmatically why this year's answer is equal to, less than, or more than the previous year's answer.
3. Select the "Submit/Lock" button at the top of the page.

**NOTE: All required questions must be answered and all edit checks must contain narrative notes in order for the survey to electronically submit, otherwise you will be taken to a review screen listing the questions that require additional information. If you have trouble getting the form to submit/lock, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).**

<sup>1</sup>, 8.10 Cares Act Funds distributed by Will County (0-2021-08-26)

<sup>2</sup>, 18.6 Fewer Movies released this year. Less demand due to streaming (0-2021-08-26)

<sup>3</sup>, 21.9 I believe we we were counting hits to all pages before. These are Unique visits. (0-2021-08-29)

<sup>4</sup>, 23.1 Fewer in Person Opportunities (0-2021-08-26)

<sup>5</sup>, 23.3 We did not do a lot of in person training this year due to covid and staff did many hours of online and video training but we had no accurate way to track the hours and were too understaffed to collect. This is not something we tracked this year, although we are confident that we exceed our usual number of hours due to training while quarantining and encouraging staff to find less traditional training sources. (0-2021-08-28)